



Tokyo Gardens Catering, LLC (TGC) is a Houston-based, family-owned company that has been providing full-service sushi and Asian food operations in retail stores, universities and corporate offices nationwide for 20 years. Our company is growing rapidly, and every team member plays a key role in that growth. Our success is driven by delivering real results for our clients. It's also enabled by our culture, which supports personal growth and development, embraces an inclusive work culture, and rewards innovation and excellence.

The **Corporate Trainer** will maintain, coordinate, and facilitate Sushi Bar Operations trainings for the entire organization including operations, safety, and more. This position is a great fit for someone with experience in franchise training, regional/district management, corporate training for chain restaurants, or experience developing coursework for the food service industry. We are looking for someone who can onboard new operators, deliver ongoing training, and improve the overall curriculum. This position has career potential and someone who excels will have the opportunity to run the entire training operation over the next 3-5 years.

To learn more about us, please visit www.tgcsushi.com / www.sushicllc.com.

Corporate Trainer - Essential Duties and Responsibilities:

- Design and facilitate specialized training programs for Operators on sushi bar operations, brand standards, customer service, quality assurance, food safety, and more.
- Coordinate with subject matter experts and facilitate classroom style trainings for up to 20+ individuals
- Become a subject matter expert on sushi bar operations in order to develop and facilitate training materials and answer questions
- Maintain and improve training content, curriculums, activities, and materials
- Evaluate the impact of the training program on business results and identify areas for improvement related to optimizing learning outcomes
- Support the certification and onboarding process for new operators
- Collaborate with regional supervisors to creatively solve problems and ensure brand standard and food safety compliance
- Assist with new sushi bar openings as needed, including follow-up visits for new operators to ensure compliance with food safety and product quality standards
- Provide direct support to individuals going through training programs on subject matter materials
- Partner with quality assurance to develop and implement safety trainings
- Demonstrate proficiency in researching and staying updated on advanced technologies relevant to our training program.
- Develop and maintain internal training programs for employee and leadership development
- Maintain positive energy, juggle changing deadlines, and stay within project scope by communicating with team
- Travel to retrain on sushi bar operations and safety procedures
- Support catering events as needed
- Miscellaneous projects as required



Qualifications:

- At least 3-5 years of experience in training or related experience required
- Bachelor's degree in business management, education, hospitality management or related field required, master's degree preferred
- Experience facilitating trainings for 20+ individuals required
- Strong verbal and written communication skills in English required
- Hospitality and food service experience strongly preferred
- Culinary experience with sushi and Asian food is a plus
- Business proficiency in Korean and/or Burmese a plus
- Ability to work independently and manage competing priorities
- Proficient in Microsoft Office, Gmail and related presentation tools
- Ability to travel up to 30% required

Position Type:

Full time Exempt

We will provide:

- A comprehensive compensation package:
 - Competitive salary with annual bonus/incentives
 - PTO
 - 401k plan with company match
 - Fully paid benefits (Medical, Dental, Vision, Life insurance)

Additional Information:

Work location: Houston HQ office (Onsite) when not traveling

Tokyo Gardens Catering, LLC is an Equal Opportunity Employer. All qualified applicants will receive consideration for employment without regard to race, religion, color, national origin, gender (including pregnancy, childbirth, or related medical conditions), sexual orientation, gender identity, gender expression, age, status as a protected veteran, status as an individual with a disability, or other applicable legally protected characteristics.